

## **9.14 Excess Flow Valve (EFV) Customer Notification [§192.383(e)]**

Beginning April 14, 2017, SWSGB will notify customers about excess flow valves (EFV) and install an EFV if the customer requests one. Notification will be electronic, via the Board's website at [scottsborrowsg.com](http://scottsborrowsg.com). The notification will include the following information.

### **9.14.1 Potential Benefits of EFV's**

An EFV is designed to shut off the flow of gas if the gas service line is severed. You may request that SWSGB install an excess flow valve (EFV) on the gas line to your property. EFV's are mechanical shut-off devices that can be installed in the gas pipe running to the gas meter on your property (the "service line"). An EFV is designed to stop the flow of gas if the service line is broken, for example, by an excavation accident. Stopping the flow of gas from a broken service line significantly reduces the risk of natural gas fire, explosion, personal injury, and/or property damage. If you notify us that you want an EFV, we will contact you to set up a mutually agreeable date when we will install an EFV on your service line.

### **9.14.2 Initial Installation Costs**

SWSGB customers will be billed for the cost of installing the EFV on an existing service line. The average installation cost typically ranges between \$250 and \$750, but the actual installation cost will depend on the difficulty of installation. We will inform you of the actual cost before you make the final decision that you want an EFV.

### **9.14.3 Maintenance of EFV Installation**

EFV replacement may be necessary if you add additional gas appliances, such as a pool heater or emergency generator that exceeds the capacity of the EFV. EFV replacement may be necessary if the EFV malfunctions (sticks open or closed). Industry experience is that EFV's rarely malfunction. If it becomes necessary to replace the EFV on your service line, SWSGB will replace the EFV, at no cost to you.

### **9.14.4 Special Conditions**

EFV's cannot be installed on some service lines due to high gas flow, low pressure, or other factors. If you request an EFV, but your service line cannot accommodate an EFV, we will let you know.